



**TEC 9262**  
Associate Profile

**Bill Halstead, P.Eng.**  
**Operations Excellence**

Name: **Bill Halstead, P. Eng.**, Principal Consultant  
**Company:** *opStrat Solutions*  
**Address:** 1110 Cindy Hill Crescent, Manotick, ON Canada K4M 1E8  
**Phone:** (613) 794-2543  
**Fax:** (613) 692-0538  
**Email:** Bill.Halstead@*opStrat*.ca  
**Web:** [www.opStrat.ca](http://www.opStrat.ca)

Bill helps organizations to be more profitable by reducing waste, inventory, and delivery times. The methods include a blend of training, coaching and mentoring, and operational leadership that is focused on fulfilling all customer needs while reducing capital employed and the cash-to-cash cycle time.

### **Products / Services**

---

- ✓ Operational Excellence
- ✓ Interim Management, Coaching and Mentoring
- ✓ Process and Quality Improvements
- ✓ Lean Enterprise, Six Sigma, and Quality Training / Implementation
- ✓ Supply Chain Management
- ✓ Materials Planning
- ✓ Inventory Management
- ✓ Quality Management Systems Training, Implementation, Auditing, Continual Improvement
- ✓ Project Management
- ✓ ERP Systems selection and effective use
- ✓ Web-based and on-site training

Bill is a subject-matter expert in operations management in manufacturing and office / service organizations.

### **Professional Background**

---

As a seasoned manufacturing senior manager with over 30 years of experience, Bill has demonstrated successes in:

- ✓ Health Care
- ✓ Management and Business Information Systems
- ✓ Education
- ✓ Consumer Products
- ✓ Commercial and Military Electronics
- ✓ Optics / fiberoptics
- ✓ Machining
- ✓ Sheet Metal Fabrication
- ✓ Printed Circuit Board manufacturing

In addition to being a Professional Engineer, Bill is a Six Sigma Black Belt, an ISO 9001 Lead Assessor and is a past chair of the Ottawa Manufacturers' Network. Bill was an Adjunct Professor, teaching Quality Management in the University of Ottawa MBA program. Bill was part of the Algonquin College Organizational Quality Management Program development. He developed and presented the Customer / Supplier Quality Management course.